

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L2	1	(call adj center) and ((alternat\$4 substitut\$4) near3 (item product merchandise good service)) and ((alternat\$4) near3 (ship\$4 delivery pick\$2up (pick\$3 near2 up)) near3 (time date))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/18 09:46
L3	39	(call adj center) and ((suggest\$4 recommend\$6) with (alternat\$4 substitut\$4) near3 (item product merchandise good service))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/18 09:58
L4	23	(telephone phone) and call\$3 and (IVR VRU) and ((suggest\$4 recommend\$6) with (alternat\$4 substitut\$4) near3 (item product merchandise good service))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/18 10:09
L5	3	Katz.in. and ((suggest\$4 recommend\$6) with (alternat\$4 substitut\$4) near3 (item product merchandise good service))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/18 10:03
L6	1	("6055513").PN.	US-PGPUB; USPAT; EPO; JPO	OR	OFF	2007/06/18 10:04
L7	1	("4996642").PN.	US-PGPUB; USPAT; EPO; JPO	OR	OFF	2007/06/18 10:04
L8	0	(telephone phone) same call\$3 and (((out near3 stock) (stock near2 short\$4) unavailable) with (suggest\$4 recommend\$6) with (alternat\$4 substitut\$4) near3 (item product merchandise good service))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/18 10:34
L9	15	((out near3 stock) (stock near2 short\$4) unavailable) with (suggest\$4 recommend\$6) with (alternat\$4 substitut\$4) near3 (item product merchandise good service))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/18 12:22

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L12	0	((out near3 stock) (stock near2 short\$4) unavailable) with (alternat\$4 substitut\$4) near3 ((pick\$3 near2 up) pick\$2up) near3 (date time day)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/18 12:24
L13	75	(alternat\$4 substitut\$4) near3 ((pick\$3 near2 up) pick\$2up) near3 (date time day)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/18 12:44
L16	16	((in-store (in adj store)) near4 ((pick\$3 near2 up) pick\$2up)) and ((pick\$3 near2 up) pick\$2up) near3 (date time day)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/18 12:28
L17	2	(suggest\$4 recommend\$4) with (alternat\$4 substitut\$4) near3 (deliver\$3 ship\$4) near3 (date time day)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/18 12:46
L18	440	(alternat\$4 substitut\$4) near3 (deliver\$3 ship\$4) near3 (date time day)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/18 12:47
L19	26	L18 and 705/26-27.ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/18 12:47
L20	405	(alternat\$4) near3 (deliver\$3 ship\$4) near3 (date time day)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/18 12:53

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L21	22	L20 and 705/26-27.ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/18 12:47
L22	130	(alternat\$4) near3 (date time day same ((out near3 (stock inventory)) (stock near2 short\$4) unavailable)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/18 12:55
L23	8	(alternat\$4) near3 (date time day same ((out near3 (stock inventory)) (stock near2 short\$4) unavailable) same (deliver\$3 pick\$2up (pick\$3 near up) ship shipping shipment)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/18 12:56
S1	1619	(IVR voice speech) with (in\$2stock (in adj stock) available availability) and (call adj center)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/14 09:23
S2	24	S1 and 705/26-27.ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/14 09:18
S3	1	("20030093334").PN.	US-PGPUB; USPAT; EPO; JPO	OR	OFF	2007/06/14 14:50
S4	22	(IVR (vocal voice speech speak speaking)) near3 (recogn\$8 response) same ((prdocut item good merchandise) near3 (in\$2stock (in adj stock) available availability)) and (call adj center)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/14 09:32

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S5	44	(IVR (vocal voice speech speak speaking)) near3 (recogn\$8 response) same ((product) near3 (in\$2stock (in adj stock) available availability)) and (call adj center)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/14 09:44
S6	11	((IVR (vocal voice speech speak speaking)) near3 (recogn\$8 response)) and ((product item merchandise) near3 (in\$2stock (in adj stock) (out near2 stock) out\$2of\$2stock stock\$2shortage (stock near2 short\$4))) and (call adj center)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/14 09:51
S7	66	((IVR (vocal voice speech speak speaking)) near3 (recogn\$8 response)) and ((product item merchandise) near3 (in\$2stock (in adj stock) (out near2 stock) out\$2of\$2stock stock\$2shortage (stock near2 short\$4))) and (call calling) and (cellular telephone phone)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/14 09:52
S8	53	("4071698"   "4255619"   "4594476"   "4761684"   "4763191"   "4797913"   "4897866"   "4897867"   "4899369"   "4943995"   "4969185"   "5193110"). PN. OR ("5345501").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/06/14 10:21
S9	2	(ticket near3 (unavailable available availability)) same (call adj center) and (IVR VRU ((vocal voice speech speak speaking) near3 (recogn\$8 response)))	US-PGPUB; USPAT; USOCR	OR	ON	2007/06/14 10:23
S13	1	("20020013519").PN.	US-PGPUB; USPAT; EPO; JPO	OR	OFF	2007/06/14 14:51

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